

SEWP Overview

NASA SEWP VI– The NASA SEWP VI (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%)and provides all Federal agencies with acquisition support- more than 50,000 orders a year.

Fair Opportunity

FAR16.505(b)(1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Category or based on a suggested source.

About DV United2

DV United2 is an IT Service Provider primarily focusing on the Federal Government. Visit our website: https://www.dvunited2.com

SEWP Solutions Category B Contract 80TECH26D1959
PoP: November 1, 2026 – October 31, 2036

SEWP Solutions Category C Contract 80TECH26D0542
PoP: November 1, 2026 – October 31, 2036

Main Office Address:
DV United2
7343 Waverly Drive
Warrenton, VA 20186
Phone: 540-347-2295

NASA SEWP VI Program Support Order Issues and Post-Delivery Contacts

The NASA SEWP Program Management Office (PMO) manages the Solutions for Enterprise-Wide Procurement (SEWP) Government-Wide Acquisition Contracts (GWACs)
Contact & Location Information

- Address: NASA SEWP PMO, 10210 Greenbelt Road, Suite 200, Lanham, MD 20706
- Phone / Helpline: (301) 286-1478
- Fax: (301) 286-0317
- Email: help@sewp.nasa.gov
- Orders Fax: sewporders@sewp.nasa.gov / Fax: (301) 286-0317
- Contract Holders Helpline: (301) 286-4555 | chhelp@sewp.nasa.gov
- Hours: Monday – Friday, 7:30 AM – 6:00 PM (ET)
  www.sewp.nasa.gov

DV United^2 SEWP VI Program Support

Obtaining Services/Support – Order Issues – Contact:
SEWP VI Program Manager – Edgar Lewin
edgar.lewin@dvunited2.com
(571)-242-9209

SEWP VI Deputy Program Manager - Bruce Hargrave
bruce.hargrave@ddvunited2.com
(301)-219-4125

DV United^2 Customer Service:
Name: Frances Dodd
Phone: (540) 347-2295
Email: frances.dodd@dvunited2.com

DV United^2 Sales:
Name: Cheri Compton
Phone: (540) 347-2295
Email: cheri.compton@dvunited2.com

WHAT'S IN SCOPE FOR SEWP VI?

SEWP is designed to provide a broad suite of Information Technology, Communication and Audio Visual (ITC/ AV) solutions and services. Technology is ever evolving and for that reason SEWP's processes enable our Contract Holders to add new commercial technology and IT services to their contract daily, as requested by our customers. The focus of SEWP is on the full suite of technology offerings that simplify Governmental access and Industry offerings across the entire ITC/AV solutions and services landscape. SEWP is composed of three (3) scope categories detailed below. If you would like SEWP to determine if your requirement is within scope of the SEWP VI contract, please send an overview and/or bill of materials (BOM)to help@sewp.nasa.gov and we will quickly review and provide feedback.

The SEWP Contracts were awarded by scope category; the three categories are:

- Category A-ITC/AV Solutions
- Category B-Enterprise-Wide ITC/AV Service Solutions
- Category C-Mission-Based ITC/AV Service Solutions

DV United2 has been awarded contracts in Category B and Category C.

Ordering Process

The internal ordering process of each Agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) that are issued against a SEWP contract is defined by the issuing Agency, not the NASA SEWP Program Management Office (PMO). The typical process is for an end-user to determine a requirement and generate a Purchase Request (PR).

The PR along with any necessary funding information is sent to that Agency's procurement office which results in the issuance of a DO. Any valid Federal Agency DO form, and the associated Delivery Order number may be used. The NASA SEWP Program Management Office (PMO) does not issue DOs-these must be issued through the issuing Agency's procurement office. The SEWP Program Management Office (PMO) reviews, processes and tracks issued DOs and forwards them to the Contract Holder(s).

Some Agencies have special requirements for issuing IT Delivery Orders. It is the Issuing Agency's Contracting Officers' (COs/KOs) responsibility to be aware of any Agency-specific policies regarding issuing orders via an existing contract vehicle and Government-Wide Acquisition Contracts. There are no requirements under the SEWP Contracts for issuing Agencies to use other intermediary procurement offices, except as directed through their own internal policies.

If modifications are made to any order, these modifications must also route through the SEWP Program Management Office(PMO).

Support Procedures

DV United2 (DVU2) is a 20+ member manager-managed joint venture (JV). By federal regulation, the DVU2 joint venture is prohibited from having employees. The primary function of DVU2 management team is to provide contractual and fiduciary responsibility for the member companies in support of the JV. All the actual operational work is performed by the member companies for each task order contract.

DVU2 has business office support that fields business support at the contract level. For operational support, the business office relies on the individual member company(ies) that are supporting the contract effort. There always is a single company that is the “lead” company for every effort that represents the JV to the client. For day-to-day operational support, they provide interaction with client personnel. The business office personnel will facilitate and address any issues that cannot be addressed at that level and will involve the DV United2 CEO and COO as necessary to resolve any support issues. The DVU2 JV team has worked together for over 20 years as a joint venture and rarely has there been a need for support from DVU2 corporate personnel.

Support procedures are normally specified as required by agreement between the government client and the lead DVU2 company at the contract level. DVU2 management reviews all deliverables and becomes involved in any support issues as necessary.

DVU2 Support Contacts

DVU2 Business Office Personnel
Name: William Yocum
Phone: 609-485-8501
Email: bill.yocum@tdginc.com

Name: Pete Furness
Phone: 609-485-8501
Email: pfurness@acisolutions.com

Troubleshooting Procedures

As stated above, DV United 2 is a 20+ member company joint venture that is not allowed, by federal regulation to have employees, other than administrative support – e.g. facility security officer. Therefore, DVU2 as an entity does not have the resources to perform troubleshooting and instead relies on our lead company personnel to execute the required trouble shooting procedures, as required, for each DVU2 contract. The DVU2 joint venture team has worked together for over twenty years and executed total contract values in excess of $300M for government clients using this symbiotic relationship and has never had to intervene for troubleshooting.

Specific troubleshooting procedures are implemented at the contract level, as required, working together with our government clients. If required, our business office personnel can facilitate resolution of any troubleshooting issues.

DVU2 Troubleshooting Contacts

DVU2 Business Office Personnel
Name: William Yocum
Phone: 609-485-8501
Email: bill.yocum@tdginc.com

Name: Pete Furness
Phone: 617-291-7414
Email: pfurness@acisolutions.net

Customer Service

In general, DVU2 uses a two tiered approach to providing customer service. For general information on DVU2 contracts and any related financial information (e.g. invoicing) our back office support personnel can provide this type of customer service support.

DV United^2 Customer Service:

Name: Frances Dodd
Phone: (540) 347-2295
Email: frances.dodd@dvunited2.com

Name: Cheri Compton
Phone: (540) 347-2295
Email: cheri.compton@dvunited2.com

For contractual or major operational issues, our Business Officed personnel will interact directly with the government clients and will facilitate resolution of any issues.

DVU2 Business Office Personnel

Name: William Yocum
Phone: 609-485-8501
Email: bill.yocum@tdginc.com

Name: Pete Furness
Phone: 617-291-7414
Email: pfurness@acisolutions.net